



MANAGEMENT CONTACTS			
Position	Name	Email	Phone
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Director of Quality	Peter Knouse	peter.knouse@dms.aero	404-677-2245
Quality Compliance	Anthony Scorza	anthony.scorza@dms.aero	404-677-2218
VP Operations	Bob Bietz	bob.bietz@dms.aero	612-23-3297
Operational Finance	Erika Keyton	erika.keyton@dms.aero	470-883-0542
Customer Service	Rhett Underwood	rhett.underwood@dms.aero	404 576-0601

PROVIDER INFORMATION					
Provider Name: Delta Material Services			Cage Code:	7UR99	
Address: 3700 Southside Ind Way SE					
City: Atlanta	State:	GA	Zip Code:	30354	Country: USA
Contact: See dms.aero for sales contact information					
Website: Delta Material Services - Home (dms.aero)					
Type of business: Aircraft Parts, Engines and Airframe Surplus Parts Provider					
Personnel:	Operations 71	Quality: 18	Sr. Leadership: 6	Admin: 53	Total; 147

ACCOUNTS PAYABLE	
Accounts Payable Contact	Christopher Dolbier Phone: 470-831-0935
Accounts Payable Contact EMAIL	christopher.dolbier@dms.aero
Beneficiary Bank:	JPMorgan Chase Bank, N.A.
Beneficiary SWIFT:	CHASUS33 (Only Needed for Incoming Wires)
Beneficiary ABA:	021000021
Beneficiary A/C Name:	Delta Material Services, LLC
Beneficiary A/C Number:	275918917
Bank Address:	4 New York Plaza New York, NY, 10004 USA

COMPANY APPROVAL DATA (APPROVALS HELD)				
	YES	NO	Number	DATE OF EXPIRATION
AS9120	Yes		DMSI-001-02-17-2	04 March 2029
FAA 00-56	Yes		21890816-2	04 March 2029
ASA-100	Yes		21890816-2	04 March 2029

The information provided in this survey is complete, true, and accurate as of the date signed. DMS welcomes our customers to conduct, at their discretion, a physical audit of our facility to verify the accuracy of this self-assessment.
DECLARATION (Completed By)

Name: Peter Knouse
Title: Director of Quality & Safety
EMAIL: peter.knoused@dms.aero

Signature:



Delta Material Services (DMS)
Quality Questionnaire (Vendor)

Note: All Quality System Documents are Stored Electronically and can be Accessed by all Employees.			
1. Quality System Manual			
	Y	N	N/A
A. Is there an established quality system and a quality manual?	Yes		
B. Is the quality manual available to appropriate personnel?	Yes		
C. Is the quality system documentation kept current and readily available to employees, customers, auditors or designee(s)?	Yes		
D. Does the quality control manual include a detailed description of:			
1) The organization and relationship of the QC department to the rest of the organization?	Yes		
2) The assignment of personnel by title, for specific functions within the quality system?	Yes		
3) The revision control system for the quality system documented?	Yes		
4) Record keeping system?	Yes		
5) Training formal and OJT requirements and records?	Yes		
6) Shelf-life control system?	Yes		
7) Control of incoming discrepant parts and supplies?	Yes		
8) Receiving inspection procedures?	Yes		
9) Test and inspection equipment calibration program?			N/A
10) Storage facilities and specifications?	Yes		
11) Part identification system?	Yes		
12) Environmental controls?	Yes		
13) Inspection stamp control?	Yes		
14) Self-Audit/evaluation program?	Yes		
2. Self-Audit/Evaluation Program			
A. Is there an established documented self-audit/evaluation program, which identifies who within the company is responsible for conducting self-audits, the frequency of audits, audit documentation and corrective action?	Yes		
1) Are corrective actions appropriate and prompt?	Yes		
3. Facilities			
A. Does the storage areas provide:			
1. Adequate space and appropriate racks to prevent damage or mishandling?	Yes		
2. Adequate security from unauthorized access?	Yes		
3. Segregation of aircraft from non-aircraft functions?	Yes		
4. Segregation of serviceable from non-serviceable parts?	Yes		
4. Training and Authorized Personnel			
A. Are personnel who perform inspection, shipping, and receiving functions properly trained?	Yes		
B. Are inspection personnel properly authorized?	Yes		
C. Are personnel involved in procurement, receiving inspection, shipping inspection and material control trained on unapproved parts, and counterfeit parts material?	Yes		
D. Are both formal and classroom and on-the-job training documented and Maintained for a period of two years?	Yes		
E. Is a roster of personnel authorized to perform inspection functions maintained?	Yes		



5. Procurement			
	Y	N	N/A
A. Does the system ensure that parts procured conform to the customer's documentation requirements?	Yes		
B. Does the quality system assure that parts conform to the customer's purchase request and that deviations are disclosed and approved by the customer?	Yes		
C. Does the system require the distributor/dealer to maintain a list of approved suppliers and a quality history for each source?	Yes		
D. Does the quality system assure that parts are procured for sale:			
1) Which are known to have been subjected to conditions of extreme stress, heat or environment are identified?	Yes		
2) That all represented Airworthiness Directives (AD's) which have been accomplished are documented?	Yes		
3) That are identified as overhauled, repaired or modified have all appropriate signed and dated documentation?	Yes		
E. Does the supplier have an established system for receiving and inspecting material and components purchased are (1) traceable to prior source and (2) bear acceptable documentation that conforms to at least one of the requirements listed in Appendix A of ASA-100 or Appendix 1 of FAA AC 00-56?	Yes		
6. Receiving Inspection			
A. Does the quality system provide for a visual inspection of all items received and accompanying documentation?	Yes		
B. Is there a procedure for reporting unapproved parts in accordance with FAA Advisory Circular 21-29?	Yes		
7. Material Control			
A. Is material handled in an appropriate manner and is the material protected from damage deterioration?	Yes		
B. Is batch/lot control maintained for parts so identified by the manufacturer?	Yes		
C. Is there a system in place for recall control which ensures that parts that have shipped can be traced and recalled?	Yes		
D. Whenever practical, is material stored & delivered in the manufacturer's original packaging?	Yes		
E. Does the system specify material control requirements for material subject to damage by electrostatic discharge?	Yes		
F. Does the system assure that serviceable parts/components are adequately protected against the environment?	Yes		
G. Does the systems assure that no part number ambiguity exists?	Yes		
H. Does a closed loop system exist or implement corrective action following detection or substandard or nonconforming parts?	Yes		
I. Does the company also work with non-aircraft parts?	Yes		
1) Are aircraft parts segregated from non-aircraft parts?	Yes		
J. Is their documented procedure in place to mutilate scrapped parts to prevent their being restored and returned to service?	Yes		
K. Are records of scrapped life limited parts retained for a minimum of three years?	Yes		
L. Are suspected unapproved parts reported to the FAA according to AC-21-29?	Yes		

8. Shelf-Life Control			
	Y	N	N/A
A. Does the distributor have a system for identifying and controlling shelf-life limited parts?	Yes		



9. Certification and Release of Materials			
A. Does the system call to provide the customer with appropriate documentation?	Yes		
B Does the system require the review of the customer requirements, and any do not use list?	Yes		
B. Does the system provide for the issuance of a certified statement disclosing that the material or parts were or were not:			
1) Subjected to conditions of extreme stress, heat or environment;	Yes		
2) Obtained from any government or military services.	Yes		
10. Shipping			
A. Does the quality system require shipments in ATA-300 containers or equivalent as appropriate for the unit being shipped, or as specified by the customer?	Yes		
B. Does the quality system provide for a visual inspection of all items and accompanying documentation prior to shipping?	Yes		
C. Dose the shipping team trained and certified in the applicable dangerous goods shipping process.		No	
11. Records			
A. Does the record system require record retention for at least 7 years from the date of sale to the customer?	Yes		
B. Does the system require all life-limited parts have records confirming current life limited status?	Yes		
C. Are records protected against damage, alteration, deterioration and loss?	Yes		
12. Technical Data Control			
A. Does the quality system provide for maintaining technical data in a manner which ensures such data is up-to-date and accessible?			N/A
13. Notes and Explanations			
1. Calibration Program – no requirement/no maintenance actions are performed.			
2. DMS utilizes a certified 3 rd party for all dangerous goods shipping.			
3. DMS Does not perform any maintenance actions therefore technical data is not required.			

Customer Approval Below.



REVIEW ED BY: _____	DATE: _____
APPROVED BY _____	DATE: _____

DMS is a DISTRIBUTOR ONLY