



COMPANY NAME:	Delta Material Services
ADDRESS	3700 Southside Industrial Way SE
CITY	Atlanta
STATE/COUNTY	Georgia
ZIP/POST CODE	30354
COUNTRY	USA
TELEPHONE NUMBER	See dms.aero website
WEBSITE	www.dms.aero
TYPE of BUSINESS	Aircraft Parts, Engines and Airframe Distributor

MANAGEMENT CONTACTS	
CHIEF OPERATING OFFICER:	David Craig
DIRECTOR OF QUALITY:	Peter Knouse Phone: 404-677-2245
CONTACT EMAIL:	peter.knouse@dms.aero
VP OPERATIONS:	Bob Bietz Phone: 612-23-3297
FINANCIAL DIRECTOR/MANAGER:	Erika Keyton Phone: 470-883-0542
ACCOUNTS PAYABLE CONTACT EMAIL	aphelp.delta@delta.com
FINANCIAL DIRECTOR/MANAGER EMAIL:	erika.keyton@dms.aero
CUSTOMER SERVICES CONTACT:	Rhett Underwood Phone: 404 576-0601
CUSTOMER SERVICES CONTACT EMAL	See dms.aero for sales team contact information

COMPANY APPROVAL DATA (APPROVALS HELD)				
	YES	NO	Number	DATE OF EXPIRATION
AS9120	Yes		DMSI-001-02-17-2	March 5, 2026
FAA 00-56	Yes		21890816-2	March 5, 2026
ASA-100	Yes		21890816-2	March 5, 2026
General Facility/Personnel Information				
Total Facility area	400,000 sq ft			
Total Personnel number	115		Quality 11	Ops 50+

DECLARATION (Completed by)	
NAME Peter Knouse	SIGNATURE 
TITLE Director of Quality & Safety	

Quality Questionnaire (Supplier)

1. Quality System and Manual

	Yes	No	N/A
A. Is there an established quality system and a quality manual?	N/A		
B. Is the quality manual available to appropriate personnel?	Yes		
C. Is the quality system documentation kept current and readily available to employees, customers, auditors or designee(s)?	Yes		
D. Does the quality control manual include a detailed description of:			
1) The organization and relationship of the QC department to the rest of the organization?	Yes		
2) The assignment of personnel by title, for specific functions within the quality system?	Yes		
3) The revision control system for the quality system documented?	Yes		
4) Record keeping system?	Yes		
5) Training requirements and records?	Yes		
6) Shelf-life control system?	Yes		
7) Control of incoming discrepant parts and supplies?	Yes		
8) Receiving inspection procedures?	Yes		
9) Test and inspection equipment calibration program?	Yes		
10) Storage facilities and specifications?	Yes		
11) Part identification system?	Yes		
12) Environmental controls?	Yes		
13) Inspection stamp control?	Yes		
14) Self-Audit/evaluation program?	Yes		
15) Include a description of the operations, including housing, facilities, equipment, and materials?	Yes		

2. Self-Audit/Evaluation Program

A. Is there an established documented self-audit/evaluation program, which identifies who within the company is responsible for conducting self-audits, the frequency of audits, audit documentation and corrective action?	Yes		
1) Are corrective actions appropriate and prompt?	Yes		

3. Facilities

A. Does the storage areas provide:			
1. Adequate space and appropriate rack to prevent damage or mishandling?	Yes		
2. Adequate security from unauthorized access?	Yes		
3. Segregation of aircraft from non-aircraft functions?	Yes		
4. Segregation of serviceable from non-serviceable parts?	Yes		

4. Training and Authorized Personnel

1. Are personnel who perform inspection, shipping, and receiving functions properly trained?	Yes		
2. Are inspection personnel properly authorized?	Yes		
3. Are personnel involved in procurement, receiving inspection, shipping inspection and material control trained on unapproved parts; and counterfeit parts material?	Yes		
4. Are both formal and classroom and on-the-job training documented and maintained for a period of two years?	Yes		



Self-Survey Quality Questionnaire

5. Is a roster of personnel authorized to perform inspection functions maintained?	Yes		
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5. Procurement	Y	N	N/A
A. Does the system assure that parts procured conform to the customers documentation requirements?	Yes		
B. Does the quality system assure that parts conform to the customer's purchase request and that deviations are disclosed and approved by the customer?	Yes		
C. Does the system require the distributor/dealer to maintain a list of approved suppliers and a quality history for each source?	Yes		
D. Does the quality system assure that parts procured for sale:			
1) Which are known to have been subjected to conditions of the extreme stress, heat or environment are identified.	Yes		
2) That all represented Airworthiness Directives (AD's) which have been accomplished are documented?	Yes		
3) That are identified as overhauled, repaired or modified have all appropriate signed and dated documentation?	Yes		
4) Are sub-contractors and suppliers selected basis which includes assessment of quality systems and assessment of their quality performance?	Yes		
E. Does the supplier have an established system for receiving and inspecting material and components purchased are; (1) traceable to prior source and (2) bear acceptable documentation that conforms to at least one of the requirements listed in Appendix A of ASA-100 or Appendix 1 of FAA AC00-56?	Yes		
F. International Trade Laws: Delta Material Services complies with all applicable U.S., EU, UK, and other foreign, and local trade laws and regulations, including but not limited to, export controls, anti-boycott, economic sanctions, and import/customs laws and regulations (hereinafter "Trade Laws"); and (ii) it has implemented policies and procedures to ensure compliance with applicable Trade Laws.	Yes		

6. Receiving Inspection

A. Does the quality system provide for a visual inspection of all items received and accompanying documentation?	Yes		
B. Is there a procedure for reporting unapproved parts in accordance with FAA Advisory Circular 21-29?	Yes		

7. Measuring and Test Equipment

A. Is there an effective calibration program for test equipment?	Yes		
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8. Material Control

A. Is material handled in an appropriate manner and is the material protected from damage deterioration?	Yes		
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Self-Survey Quality Questionnaire

B. Is batch/lot control maintained for parts so identified by the manufacturer?	Yes		
C. Is there a system in place for recall control which ensured that parts shipped can be traced and recalled?	Yes		
D. Whenever practical, is material stored & delivered in the manufacturer's original packaging?	Yes		
E. Does the system specify material control requirements for material subject to damage by electrostatic discharge?	Yes		
F. Does the system assure that serviceable parts/components are adequately protected against the environment?	Yes		
G. Does the systems assure that no part number ambiguity exists?	Yes		
H. Does a closed loop system exist or implement corrective action following detection or substandard or nonconforming parts?	Yes		
1) Are aircraft parts being segregated from non-aircraft parts?	Yes		
I. Is there a documented procedure in place to mutilate scrapped parts to prevent the possibility of their being restored and returned to service?	Yes		
J. Are suspected unapproved parts reported to the FAA accordingly to AC-21-29?	Yes		

9. Shelf-Life Control

A. Does the distributor have a system for identifying and controlling shelf life limited parts?	Yes		
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10. Certification and Release of Materials

A. Does the system call for providing the customer with appropriate documentation?	Yes		
B. Does the system provide for the issuance of a certified statement disclosing that the material or parts were or were not:			
1) Subjected to conditions of extreme stress, heat or environment.	Yes		
2) Obtained from any government or military services.	Yes		

11. Shipping

A. Does the quality system require shipments in ATA-300 containers or equivalent as appropriate for the unit being shipped, or as specified by the customer?	Yes		
B. Does the quality system provide for a visual inspection of all items and accompanying documentation prior to shipping?	Yes		

12. Records

A. Does the record system require record retention for at least 7 years from the date of sale to the customer? This is inclusive of all company quality records (Corrective actions, scrap, etc.)	Yes		
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B. Does the system require all life-limited parts have records confirming current life limited status?	Yes		
C. Are records protected against damage, alteration, deterioration and loss?	Yes		

13. Technical Data Control

A. Does the quality system provide for maintaining technical data in a manner which ensures such data is up-to-date and accessible?	Yes		
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14. Safety and Security

A. Are adequate controls in place to ensure good safety and security protocols	Yes		
B. Do you have a written safety and security procedure?	Yes		
C. Does the facility have adequate lighting, space, shelving, security and fire protection?	Yes		
D. Are all fire lanes, exit doors, emergency kits, eye wash stations and fire extinguishers clear of obstructions?	Yes		
E. Are no smoking areas clearly identified?	Yes		
F. Does the company have adequate facilities to house all the necessary tooling, equipment, material and parts to perform the work?	Yes		
G. Does the housing adequately protect the parts, materials and customer units from contamination, theft or damage?	Yes		
H. Is the work environment secure and safe?	Yes		

Customer Approval Below.

REVIEWED BY:	DATE:
APPROVED BY:	DATE:
<u>DMS is a DISTRIBUTOR</u>	